



CASAS SITORI

ADDITIONAL INFORMATION AND CANCELLATION CONDITIONS

During the high season, July and August, the holiday apartments are only rented per week, from Saturday to Saturday. You can't select other days in the check-in calendar.

Outside the high season it is possible to arrive or depart on other weekdays, but you must reserve a minimum of 4 nights.

If the date shows a **red** circle, this week/day is no longer available.

Small pets are allowed, **€ 25,-** final cleaning costs will be charged for this.

As soon as you have completed your reservation, you will receive an email from us confirming that your reservation is in option.

Once we have checked all your details, you will receive a rental agreement containing the details of your reservation.

In the rental agreement we ask you to:

1. Transfer 50% of the rent to us within 4 weeks.
2. Transfer the remaining 50% 6 weeks before you arrive at Casas Sitori.
3. If your reservation takes place within 6 weeks before arrival, you must pay the full rent within 1 week.

If we do not receive the rent within the set period, we reserve the right to cancel your reservation without refund of the rent already received by us.

Failure to pay the rent does not mean that the cancellation conditions are no longer in force

The rental price as shown on the website is not binding, the rental price stated on the rental agreement is binding for the period you have reserved for the relevant apartment.

We therefore ask you to check this carefully and to contact us if you have any comments.

In addition, we charge an amount of **€42** per reserved week or **€6** per day for the use of: electricity and water. City tax is charged separately and is currently **€1** per day per adult with a maximum of **€7** per person, per stay.

These amounts must be paid in cash to the manager upon arrival when the keys are handed over.

You will receive a receipt for this from the administrator.



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Cancellation conditions:

- a. Up to 42 days before entering the apartment, 20% of the rent.
- b. From 42 days before entering the apartment, 35% of the rent.
- c. From 28 days before entering the apartment, 50% of the rent.
- d. From 7 days before entering the apartment and in case of no cancellation and no appearance 100% of the rent.

Cancellation must be motivated by e-mail or registered letter.

We advise you to take out cancellation insurance for this.

Final cleaning and deposit:

We do not charge cleaning costs or a deposit, but we do expect our tenants to leave the rented apartment in an orderly and tidy condition upon departure. In the unlikely event that something is broken, broken or lost, please report this to the administrator. Together with you, he or she will determine the damage and assess whether or not it should be compensated.

Liability:

Entering the complex and using the facilities, including the use of the swimming pool, is entirely at **the tenant's own risk**, so **the landlord cannot be held liable** for any damage that may have occurred during your stay at the complex; Casas Sitori, Passeig Maritim 56, 43540 La Ràpita, Tarragona, España.

Agreement statement:

By paying the rent and/or returning the rental agreement signed and the associated conditions, you agree to these conditions.

If you make a reservation via our website, www.casassitori.com, you will be asked to click that you agree to the above conditions.

Clicking on this is considered to be a statement of agreement.