

CONDITIONS EN CANCELLATION POLICY

The holiday apartments are in July and August, rented per week, from Saturday till Saturday.

For all other months you can select every all day to arrive or depart, with a minimum stay of 4 days, at the check-in calendar.

If there's a red circle around the date, this week is no longer available.

Small pets are allowed, there for an is final cleaning fee of € 25,- will be charged.

Once you have completed your booking, you will receive an e-mail with the confirmation that your booking in option. As we have checked all your data you will receive a rental agreement containing the details of your reservation. We kindly ask you to check this information, if you accept the you have to confirm by email.

In the rental agreement we ask you kindly to:

1. pay 50% of the rental amount within 4 weeks at our bank account.
2. the other 50% within 6 weeks before arriving at "Casas Sitori" .
3. If your booking takes place within 6 weeks before arrival at "Casas Sitori" you'll have to pay the full rental fee directly.

The rental price as shown on the website, is not binding, the amount on the rental contract listed is binding for the booked period for that apartment. We therefore ask you to check out the rental contract and contact us if you have any comments about this.

In addition we charge an amount of **€35,-** per week or **€5,-** per day for: electricity, water and taxes. If there is a derogation than it's clearly stated in the rental agreement. This amount is payable in cash on arrival to the administrator at the key transfer. You will receive a receipt from the administrator.

Cancellation policy:

- a. up to 42 days before entering the apartment, we charge 10% of the rental price.
- b. starting from 42 days before entering the apartment, we charge 35% of the rental price.
- c. from 28 days before entering the apartment, we charge 50% of the rental price.
- d. from 7 days before entering the apartment and if there's no cancellation and no appearance we'll charge 100% of the rental price.

Cancellation must be motivated and send by e-mail or registered letter.

Final cleaning and damage deposit:

We do not charge cleaning fees and no deposit, we expect of our tenants that they leave the rented apartment in orderly and fairly good condition upon departure. If, unfortunately, something should get broken or lost, we request you to report it to the administrator. He or she will work with you to identify and assess the damage costs to be paid or which may or may not be.

Liability:

Entering the complex and the use of the facilities **including the swimming pool** is entirely at own risk of the tenant, **the landlord can't be held liable for any damage caused during your stay on the complex;**

Casas Sitori, Passeig Marítim 56, 43540 Sant Carles de la Ràpita.

Agreement statement:

By paying the rent and/or returning the signed rental agreement with the associated conditions, you agree to these conditions.

If you book at our website, www.casassitori.com, you will be asked to click that you agree the conditions.

Click on this is also an agreement statement.